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# Resume

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**Mandana Farzaneh**

RESUME

## Personal Information:

Surname, First name: Farzaneh Mandana

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## Education:

- 2005-2009 Bachelor of Industrial Management  
Grade: 18.52  
University of Tehran, Faculty of Management
- 2009-2012 Master of Information Technology Management  
Grade: 18.77  
Designing a Fuzzy Inference System for Evaluating Implementation Success of ERP Systems  
University of Tehran, Faculty of Management
- 2012-2018 P.h.D of Information Technology Management  
Grade: 18.14  
Designing a Model for Assessing the Success of Information Systems Development Projects in Developing Companies from Knowledge Management Perspective  
Sharif university of Technology, Graduate School of Management and Economics

## Work experience:

- 2010-2012 Analysis and Test of Web Information Systems, System Group Company
- 2013-2014 Member of "Strategic Plan Review" Project, Faculty of Management, University of Tehran
- 2014-2015 Member of "Developing Strategic Plan and Technology Foresighting" Project, Innovation center, Parsian Bank
- 2015-2016 Member of "Review of Strategic Plan", Planning and Development department, Karafarin Bank
- 2016-2017 Business Analyst in "National Search Engine" Project, Iran telecommunication Research Center
- 2017 Business Analyst in "Developing IOT Roadmap" Project, Iran telecommunication Research Center
- 2017 Business Analyst in "Informing Governmental Institutions in the Field of Internet of Things" project, Iran telecommunication Research Center

- 2018-2019 Business Analyst in "Examining Technical, Infrastructural, and Legal Prerequisites of Big Data" project, Iran telecommunication Research Center
- 2019 Assistant Professor, Iran telecommunication Research Center

### Honors:

1. First rank among industrial management students (among all entries in 2005), University of Tehran, 2005-2009.
2. Ranked 66 in the postgraduate examination for 2009 academic year.
3. Awarded the Talent Student of 2009 by the University of Tehran.
4. Awarded the title of the top educational student at the Faculty of Management, University of Tehran, in the festival of honoring Professor Ali Akbar Farhangi (Festival of honoring the top 100 students of 2009).
5. Membership in the Iran National Elite Foundation since 2015.

### National Publication:

1. Sohrabi, B., Farzaneh, M., and Vanani, I.R. (2010), "An Applied Model for Evaluating the Quality of Digital Libraries Websites through A Fuzzy Inference System", Journal of Academic Librarianship and Information Research, Vol. 44, No. 54, pp. 13-36.
2. Sohrabi, B., Farzaneh, M., and Vanani, I.R. (2011), "Applied Classification of the Functions of the Intelligent Software Agents and Adapting Them To Characteristics of the Digital Libraries Websites", Research on Information Science and Public Libraries, Vol. 17, No. 1, pp. 99-127.
3. Farzaneh, M., and Vanani, I.R. (2011), "A Comprehensive Evaluation of the Impact of Most Applied Services on News Websites Quality", Journal of Information Technology Management, Vol. 3, No. 7, pp. 37-54.
4. Sohrabi, B., Shamizanjani, M., Farzaneh, M., and Vanani, I.R. (2012), "Providing a system for evaluating the success of enterprise resource planning system implementation through using fuzzy inference approach", Management Research in Iran, Vol. 16, No. 3, pp. 105-130.
5. Farzaneh, M., Isaai, M.T., Alavi, B., (2014), "Modeling Success of Software Analysis in Agile Methodology and Maintenance Phase from the Software Analysts' Perspective", Management Research in Iran, Vol. 18, No. 2, pp. 149-181.
6. Vanani, I.R., Farzaneh, M., and Sohrabi, B., (2014), "Evaluating the Implementation of Financial Module of Enterprise Resource Planning Systems: Assessing the Subsystems of Financial Module", Accounting and Auditing Review, Vol. 21, No. 3, pp. 271-292.

7. Behdad, K., Isaai, M.T., and Farzaneh, M., (2014), "Designing a Residential Valuation Model through Analytic Hierarchy Process", *Journal of Industrial Engineering*, Vol. 48, No. 2, pp. 167-176.

### International publications:

1. Farzaneh, M., Vanani, I.R. and Sohrabi, B. (2012), 'Utilization of Intelligent Software Agent Features for Improving E-learning Efforts: A Comprehensive Investigation', *International Journal of Virtual and Personal Learning Environments (IJVPLE)*, Vol. 3, No. 1, pp. 55-68.
2. Farzaneh, M., Vanani, I.R. and Sohrabi, B. (2012) 'Optimising website services through the utilisation of intelligent software agents: theoretical foundations and practical implications', *Int. J. Web Science*, Vol. 1, No. 4, pp.275–290.
3. Farzaneh, M., Vanani, I.R. and Sohrabi, B. (2013), 'A Survey Study of Influential Factors in the Implementation of Enterprise Resource Planning Systems', *International Journal of Enterprise Information Systems*, Vol. 9, No. 1, pp. 76-96.
4. Farzaneh, M., Najafloo, F., Rasouli, H. (۲۰۱۴), 'A Study of Employees' Views of Strategic Information Systems in Iranian banks: the case of Internet Banking', *International Journal of Information and Communication Technology*, Vol. 7, No. 1.
5. Sohrabi, B., Farzaneh, M., Vanani, I.R., (2015), 'Using Fuzzy Logic for Optimizing Business Intelligence Success in Multiple Investment Combinations', *Encyclopedia of Information Science and Technology*, Third Edition.
6. Farzaneh, M., Isaai, M.T, Arasti, M., Mehralian, Gh. (2018), A Framework for developing Business Intelligence Systems: A Knowledge Perspective, *Management Research Review*, Vol. 41, No. 9.
7. Ghasemi, P., Nazari, J., Farzaneh, M., Mehralian, Gh. (۲۰۱۹), Moderating Role of Innovation Culture in the Relationship between Organizational Learning and Innovation Performance, *The Learning Organization*, Vol. 26, No. 1.
8. Farzaneh, M., Isaai, M.T, Mehralian, Gh. (in press), Collective Knowledge Construction: A Socio-Cognitive Approach, *Vine journal of information and knowledge management systems*.
9. Mehralian, Gh., Farzaneh, M., (Under review, *European Journal of Innovation Management*), The Mediating Role of Dynamic Capabilities in Relationship between Organizational Learning and Innovation Performance

### Conference publications:

1. Farzaneh, M., Vanani, I.R. (2011), 'A comprehensive feature arrangement of intelligent software agents for the technological improvement of E-learning information systems', *International conference on e-Education, e-Business, e-Management and e-Learning (IC4E 2011)*.
2. Farzaneh, M., Vanani, I.R., Qorbani, D., Sohrabi, B. (2012), 'Designing a Fuzzy Inference System for Evaluating the Implementation Success of Enterprise Resource Planning Systems: A Survey

Study in Iran', Conference on e-Learning, e-Business, EIS, and e-Government (EEE 2012), Worldcomp 2012.

3. Qorbani, D., Vanani, I.R., Farzaneh, M., Sohrabi, B. (2012), 'A Hybrid Analysis of e-learning Types and Knowledge Sharing Measurement Indicators: A Conceptual Model', Conference on Information and Knowledge Engineering (IKE 2012), Worldcomp 2012.

4. Isaai, M.T., Farzaneh, M., and Sedighi, M.B. (2015), Assessment of Knowledge Management Maturity at Organization Level Using Hierarchical Analysis Process, 13th International Management Conference.

### Teaching experience:

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| 2012      | E-commerce course, Teacher assistant, Graduate School of Management and Economics, Sharif University of Technology           |
| 2012-2018 | Knowledge Management course, Teacher assistant, Graduate School of Management and Economics, Sharif University of Technology |